

New online service for claiming security deposits or guarantee - Customs Declarations Service (CDS)

Dear customer,

An online service is now available to claim security deposits paid at the time of import. Previously, this service allowed claims for overpaid customs duties and VAT; it has now been expanded to include security deposits.

You can access the online service by clicking on the 'Claim now' button on the following guidance page: [Claim back an import security deposit or guarantee](#).

To use this service you must be [subscribed to the Customs Declaration Service](#).

Security deposits you can claim

You can use this service to claim back an import security deposit or guarantee you paid to HMRC for goods you brought into the UK temporarily.

The goods must have been imported as 'Temporary admission authorisation by declaration' for a period of 2, 3, 6 or 24 months. Claims may be submitted at any point prior to the conclusion of this period, provided that you have not retained possession of the goods.

Who can use the online service

You can claim if you are an importer, or a customs agent, freight forwarder or fast parcel operator acting on behalf of the importer.

This service is intended for use by businesses or companies only, not private individuals or other parties.

Once submitted, you can easily view all your claims in the [claims dashboard](#).

With this service you can save time and effort while reducing errors. The short claim process is also more convenient and secure than emailing, or printing and posting claims. You can also upload documents, such as invoices, to support your claim.

New features

Since the service went live for claiming overpaid customs duties and VAT, for declarations made in CDS, we have made the following enhancements:

- support for new tax type codes
- full claim details available for download
- supporting evidence can now be uploaded in Microsoft file formats

Further information

If you have any questions, including help with subscribing to CDS and general import enquiries, [please contact us through one of our channels](#). You can also speak to your Account Manager or Customer Compliance Manager if you have one.

We will continue to provide information and guidance to support your business in making import declarations through CDS. To receive updates and notifications about CDS, please ensure we have your [preferred email address](#).

Yours faithfully,

HM Revenue & Customs