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| **Check Type** | **DMSQRY Message to Trader** | **What the DMSQRY message means.** | **Recommended Trader Action** |
| Check Availability | CERTEX Check: [Document Type / Document Reference Number] Please check the validity of your supporting certificate or licence on your declaration and submit a valid certificate or licence. For Pre-lodged: CERTEX Check: [Document Type / Document Reference Number] Please check the validity of your supporting certificate or licence on your declaration and submit a valid certificate or licence. Please do not contact National Clearance Hub if your declaration has not arrived.  | The licence or certificate submitted by the Trader is not valid and cannot be used for clearance.Document Type – E.g COI or CHED-PDocument Reference Number – Reference number for the appropriate Document Type (e.g. For COI, document reference will follow format COI.xx.xxxx.xxxxxxx). If Document Type is optional the field will be blank. Example of Trader notification: CERTEX Check: [ODS / E124-184A/184B] | Trader must use a valid licence or certificate; the Trader should check that they have used a valid licence or certificate and either update or submit a new declaration.Any queries should be directed to the Government Department or County Council responsible for the licence or certificate, e.g. DAERA or DEFRA.Please review if you have put your licence in correctly in Data Element 2/3 if there is an issue after this then you must contact the licence holder or OGD to establish if it is valid.CHED = DAERACOI = Environmental AgencyAnimal Health & Welfare & Veterinary = Public HealthF-GAS = Industrial Pollution and Radiochemical Inspectorate (IPRI)ODS = IPRIFisheries IUU = DAERA Fisheries |
| Check Availability | CERTEX Information Only: [Document Type / Document Reference Number] Licence Check in progressFor Pre-lodged: CERTEX Information Only: [Document Type / Document Reference Number] Licence Check in progress. Please do not contact National Clearance Hub if your declaration has not arrived.  | The licence check is still in progress. Document Type – E.g COI or CHED-PDocument Reference Number – Reference number for the appropriate Document Type (e.g. For COI, document reference will follow format COI.xx.xxxx.xxxxxxx). If Document Type is optional the field will be blank. Example of Trader notification: CERTEX Check: [ODS / E124-184A/184B] | No action needed; the licence is still under review by the responsible Government Department or County Council. Any Trader queries would need to be handled by the responsible Government Department or County Council. CHED = DAERACOI = Environmental AgencyAnimal Health & Welfare & Veterinary = Public HealthF-GAS = Industrial Pollution and Radiochemical Inspectorate (IPRI)ODS = IPRIFisheries IUU = DAERA Fisheries |
| Check Availability | CERTEX Check: [Document Type / Document Reference Number] Certificate or licence status can’t be used for your declaration [Reason: CL568 Code Description]. Please check the validity of your supporting certificate or licence on your declaration and submit a valid certificate or licence.For Pre-lodged: CERTEX Check [Document Type / Document Reference Number] Certificate or licence status can’t be used for your declaration [Reason: CL568 Code Description]. Please check the validity of your supporting certificate or licence on your declaration and submit a valid certificate or licence. Please do not contact National Clearance Hub if your declaration has not arrived.  | The licence or certificate submitted by the Trader cannot be used because the status is not valid for the type of declaration.Document Type – E.g COI or CHED-PDocument Reference Number – Reference number for the appropriate Document Type (e.g. For COI, document reference will follow format COI.xx.xxxx.xxxxxxx). If Document Type is optional the field will be blank. Example of Trader notification: CERTEX Check: [ODS / E124-184A/184B] | Trader must use a valid licence or certificate; the Trader should check that they have used a valid licence or certificate and either update or submit a new declaration.Any queries should be directed to the Government Department or County Council responsible for the licence or certificate, e.g. DAERA or DEFRA where the correct licence has been entered on the customs declaration.Please check D.E 2/3 to understand whether you’ve used the correct licence for the movement.CHED = DAERACOI = Environmental AgencyAnimal Health & Welfare & Veterinary = Public HealthF-GAS = Industrial Pollution and Radiochemical Inspectorate (IPRI)ODS = IPRIFisheries IUU = DAERA Fisheries |
| Check Availability/ Quantity Reservation | CERTEX Information Only: [Document Type / Document Reference Number] Licence Check successful  | Licence check has been successful.Document Type – E.g COI or CHED-PDocument Reference Number – Reference number for the appropriate Document Type (e.g. For COI, document reference will follow format COI.xx.xxxx.xxxxxxx). If Document Type is optional the field will be blank. Example of Trader notification: CERTEX Check: [ODS / E124-184A/184B] | No action needed. |
| Check Availability/ Quantity Reservation | CERTEX Check: [Document Type / Document Reference Number] Please check the validity of your supporting certificate or licence on your declaration and submit a valid certificate or licence.  | The licence or certificate submitted by the Trader is not valid and cannot be used for clearance.m Document Type – E.g COI or CHED-PDocument Reference Number – Reference number for the appropriate Document Type (e.g. For COI, document reference will follow format COI.xx.xxxx.xxxxxxx). If Document Type is optional the field will be blank. Example of Trader notification: CERTEX Check: [ODS / E124-184A/184B] | Trader must use a valid licence or certificate; the Trader should check that they have used a valid licence or certificate and either update or submit a new declaration.Any queries should be directed to the Government Department or County Council responsible for the licence or certificate, e.g. DAERA or DEFRA.Please check D.E 2/3 to establish if the licence you have declared is correct.  CHED = DAERACOI = Environmental AgencyAnimal Health & Welfare & Veterinary = Public HealthF-GAS = Industrial Pollution and Radiochemical Inspectorate (IPRI)ODS = IPRIFisheries IUU = DAERA Fisheries |
| Check Availability/ Quantity Reservation | CERTEX Information Only: [Document Type / Document Reference Number] Licence Check in progress | The licence check is still in progress. Document Type – E.g COI or CHED-PDocument Reference Number – Reference number for the appropriate Document Type (e.g. For COI, document reference will follow format COI.xx.xxxx.xxxxxxx). If Document Type is optional the field will be blank. Example of Trader notification: CERTEX Check: [ODS / E124-184A/184B] | No action needed; the licence is still under review by the responsible Government Department or County Council. Any Trader queries would need to be directed to the responsible Government Department or County Council. Please check D.E 2/3 to establish if the licence you have declared is correct.CHED = DAERACOI = Environmental AgencyAnimal Health & Welfare & Veterinary = Public HealthF-GAS = Industrial Pollution and Radiochemical Inspectorate (IPRI)ODS = IPRIFisheries IUU = DAERA Fisheries  |
| Check Availability/ Quantity Reservation | CERTEX Check: [Document Type / Document Reference Number] Reservation failure reason: Code Mismatch. Please review and correct declaration or licence item.  | The commodity code entered on the licence and customs declaration do not match. Document Type – E.g COI or CHED-PDocument Reference Number – Reference number for the appropriate Document Type (e.g. For COI, document reference will follow format COI.xx.xxxx.xxxxxxx). If Document Type is optional the field will be blank. Example of Trader notification: CERTEX Check: [ODS / E124-184A/184B] | Trader will need to identify the incorrect commodity code in their customs declaration and submit an amendment.If the Tariff code has changed during the crossing, the Trader will need to invalidate the customs declaration and resubmit a new customs declaration.  |
| Check Availability/ Quantity Reservation | CERTEX Check: [Document Type / Document Reference Number] Reservation failure reason: Quantity Insufficient. Please review and correct declaration or licence item.  | The Trader has declared a quantity on their customs declaration above the remaining available quantity amount on their licence.Document Type – E.g COI or CHED-PDocument Reference Number – Reference number for the appropriate Document Type (e.g. For COI, document reference will follow format COI.xx.xxxx.xxxxxxx). If Document Type is optional the field will be blank. Example of Trader notification: CERTEX Check: [ODS / E124-184A/184B] | The Trader can only use the available quantity amount on their customs declaration, Trader to check the amount declared and submit an amendment with the correct quantity amount, if applicable. If the Trader has moved goods in excess of the available amount, the Trader would need to follow BAU processes to obtain a licence for the correct quantity.  |
| Check Availability/ Quantity Reservation | CERTEX Check: [Document Type / Document Reference Number] Reservation failure reason: Line number Mismatch. Please review and correct declaration or licence item.  | Document Line item declared on the customs declaration does not match the line item on the licence. Document Type – E.g COI or CHED-PDocument Reference Number – Reference number for the appropriate Document Type (e.g. For COI, document reference will follow format COI.xx.xxxx.xxxxxxx). If Document Type is optional the field will be blank. Example of Trader notification: CERTEX Check: [ODS / E124-184A/184B] | Trader will need to submit an amendment to the customs declaration or submit a new declaration to correct the document line item. |
| Check Availability/ Quantity Reservation | CERTEX Check: [Document Type / Document Reference Number] Reservation failure reason: Measurement Unit Mismatch. Please review and correct declaration or licence item.  | The measurement unit used by the Trader on the licence and customs declaration do not match.Document Type – E.g COI or CHED-PDocument Reference Number – Reference number for the appropriate Document Type (e.g. For COI, document reference will follow format COI.xx.xxxx.xxxxxxx). If Document Type is optional the field will be blank. Example of Trader notification: CERTEX Check: [ODS / E124-184A/184B] | The Trader needs to submit an amendment to their customs declaration or submit a new declaration to correct the measurement unit to match the unit used on the licence.  Please check D.E 6/1 net weight and D.E 6/2 Supplementary units,For Extra due diligence please check 6/10 number of packages and 6/9 type of packages |
| Check Availability/ Quantity Reservation | CERTEX Check: [Document Type / Document Reference Number] Reservation failure reason: Corresponds to the Reservation Fail Code. Check supporting certificate or licence and submit a valid certificate or licence  | The licence or certificate submitted by the Trader cannot be used because the status is not valid for the type of declaration.Document Type – E.g COI or CHED-PDocument Reference Number – Reference number for the appropriate Document Type (e.g. For COI, document reference will follow format COI.xx.xxxx.xxxxxxx). If Document Type is optional the field will be blank. Example of Trader notification: CERTEX Check: [ODS / E124-184A/184B] | Trader to contact the Government Department or County Council responsible for the licence or certificate, e.g. DAERA or DEFRA .Please check D.E 2/3 to establish if the licence you have declared is correct.CHED = DAERACOI = Environmental AgencyAnimal Health & Welfare & Veterinary = Public HealthF-GAS = Industrial Pollution and Radiochemical Inspectorate (IPRI)ODS = IPRIFisheries IUU = DAERA Fisheries  |