sequoia

Productivity | Compliance | Connectivity | Technology

Enhanced Support

Sequoia allows an unprecedented level of security and customisation. With the powerful Administration Console you can ensure that your staff have full access to the features they need.

Administering software can be a tricky business. You obviously want your staff to have access to all the information they need to do their job but you also need to prevent them from accessing restricted information.

We can train your IT staff and Supervisors to configure Sequoia themselves or you can have us do it for you for a small annual fee.

Services Provided

User Configuration and Security Roles

Add, delete and modify your users
Configure security roles so your users have access to only what they need
Create security roles specific to user experience
Separate roles for senior staff, junior staff and trainees
Organise your users by geographical location

Printer and Report Configuration

Set number of copies printed per report
Designate where each report gets printed
Quickly re-route printing if a printer stops working

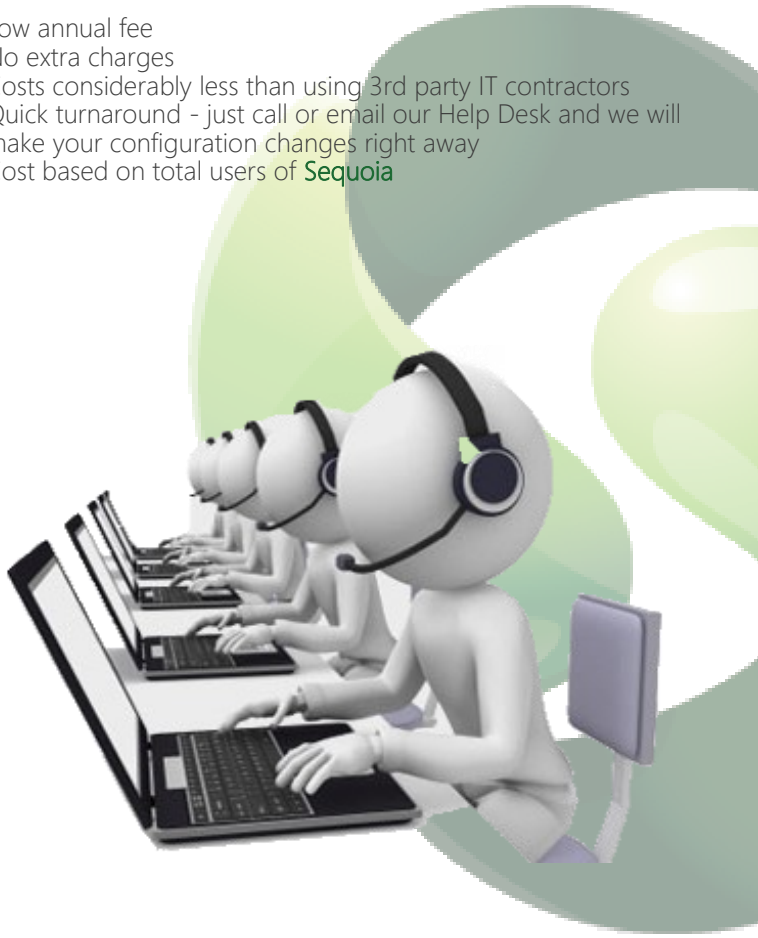
Additional Configuration

Job Reference Formats
NCTS Profiles
Communications gateways
Badges and CHIEF access
Worksheet Translators
Interfaces
Import ETSF Locations
Customs Declaration Configuration

Purchasing Enhanced Support

Yearly Subscription

Low annual fee
No extra charges
Costs considerably less than using 3rd party IT contractors
Quick turnaround - just call or email our Help Desk and we will make your configuration changes right away
Cost based on total users of Sequoia



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